

Medical Concerns

If you have a primary doctor: please contact doctor office directly

If you have insurance, but no primary doctor: please contact the 800 number on the back of your insurance card

If you do not have insurance or a primary doctor:

- You can contact Epic clinic at (708)733-7750 or set up a video/phone appointment at <https://epicurgentcare.setmore.com/>. They have both English and Spanish speaking nurses to assist with your medical concerns. The cost for this consult is \$50.
- Cook county COVID-19 hotline is 708-633-3319.
- The advice of Cook County Health is the following: **We would like to remind patients who have symptoms such as fever, cough and difficulty breathing to call your provider or your nearest hospital for directions on where to go to be screened and tested. Do not go to the doctor's office or the emergency room without calling ahead.**

Additional Resources:

- Illinois Department of Human Services hotline 1-800-843-6154 or <http://www.dhs.state.il.us/page.aspx?>
- Centers for Disease Control and Prevention (CDC) [website](#)
- Illinois Department of Public Health (IDPH) [website](#)