

## Northwest Suburban Transportation Resource Guide for Individuals with Disabilities

### Palatine Township Transportation Services

[www.palatinetownship.com/transportation/](http://www.palatinetownship.com/transportation/)

Township	Service Area	Registration	Reservations	Requirements	Service Hours	Cost
Palatine Township Transportation Services For Senior Citizens and Residents with Disabilities <a href="http://www.palatinetownship.com/transportation/">www.palatinetownship.com/transportation/</a>	2 mini-buses and 1 van provide curb-to-curb service anywhere in Palatine Township boundaries. Will go to Arlington Heights on Tuesdays for medical appointments only	Must pre-register at Palatine Township Monday through Friday 8:30 a.m.-4:00 p.m. and Saturday 8:30 a.m. – 12:00 p.m.	Reservation should be made 3 to 14 days in advance	Proof of age and/or disability, proof of residency and emergency contact info.	8:00 a.m. -4:00 p.m. Monday. thru Friday (closed weekends and holidays)	Seniors 60 and over/and or disabled \$2.50 one way
Palatine Township Subsidized Taxi Service	Palatine Township and surrounding areas. Ride must originate or end in Palatine Township.	Included in bus registration				Township subsidy of \$4.00 off metered fare
Palatine Township Riders Initiative Program (T.R.I.P.)	Beyond Palatine Township borders using lift-equipped buses.	Must pre-register by completing Township Riders form available at Palatine Township Center	Reservation can be made at (847) 358-6907 3-14 days prior to appt.	Proof of age and/or disability, proof of residency and emergency contact info.	Monday. thru Friday 5:00 a.m. – 9:00 p.m.	\$5.00 each way for every Township border crossed, max of \$10.00 per one-way trip.

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## Schaumburg Township Transportation Services

[www.schaumburgtownship.org/departments/disability-services/disability-transportation-services/](http://www.schaumburgtownship.org/departments/disability-services/disability-transportation-services/)

<b>Township</b>	<b>Service Area</b>	<b>Registration</b>	<b>Requirements</b>	<b>Service Hours</b>	<b>Cost</b>
Schaumburg Township <a href="http://www.schaumburgtownship.org/departments/disability-services/disability-transportation-services/">www.schaumburgtownship.org/departments/disability-services/disability-transportation-services/</a>	Schaumburg Township	The Disability Transportation Services can assist with various transportation programs	Proof of residency and age/and or disability		
Schaumburg Township Reduced Fare Program	Schaumburg Township	Applications are available through Disability Services			
Schaumburg Township Benefit Access	Schaumburg Township	Available to all meeting income eligibility. Fill out a Disabilities Ride Free Application	Government picture I.D. verifying age.		Free on all fixed-route regularly scheduled buses, trains and public transit
Township Riders Initiative Pilot (TRIP)	Provided by Pace to those within the boundaries of Barrington, Elk Grove, Hanover Park, Schaumburg, Palatine, and Wheeling Township.	Schaumburg Township state-funded pilot program that provides transportation across Township lines for medical reasons for senior citizens and persons with disabilities.	Residents 60 years of age or older, or at least 18 years of age with a disability, who reside in the following Townships: Elk Grove, Hanover, Palatine, and Schaumburg.		\$5.00 to \$10.00 each way.
Village of Schaumburg Dial-A-Ride Transportation (DART) <a href="http://www.ci.schaumburg.il.us/TRANS/PTrans/Pages/Dial-A-RideDoortoDoorTransportation.aspx">www.ci.schaumburg.il.us/TRANS/PTrans/Pages/Dial-A-RideDoortoDoorTransportation.aspx</a>	Door-to-door access to any location in Schaumburg provided by the Village of Schaumburg and Pace's Suburban Bus Division. Does not extend beyond borders of Schaumburg except to Harper College	Call (847) 352-8097 to schedule ride.	Reduced fares available to seniors over 65, persons with disabilities, students through grade 12, children age 7 to 11, children under 7 ride free	Monday-Friday 6:00 a.m.- 9:45 p.m. and Saturday 9:00 a.m.- 5:45 p.m.	Full Fare:\$2.00 each way Reduced Fare: \$1.00 Booklets of 10 ride tickets sold at the Village of Schaumburg

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## Wheeling Township Transportation Services

<http://www.wheelingtowship.com/Senior-Disability-Services>

Township	Service Area	Registration	Reservations	Service Hours	Cost
Wheeling Township Senior and Disabled Transportation Services <a href="http://www.wheelingtowship.com/Senior-Disability-Services">http://www.wheelingtowship.com/Senior-Disability-Services</a>	Provides door to door transportation for medical appointments only.	Reserve at 847-259-7743	Reservations required and can be made up to 30 days in advance. Minimum of 10 business days recommended	Monday thru Friday: 9:00 a.m.-3:30 p.m.	Fare is \$2.00 each way within Township and \$8.00 each way outside of Township (medical appointments only)

## Village of Hoffman Estates Transportation Services

[www.hoffmanestates.com/government/development-services/transportation-engineering/public-transit/taxi-discount-program](http://www.hoffmanestates.com/government/development-services/transportation-engineering/public-transit/taxi-discount-program)

Township	Service Area	Registration	Reservations	Requirements
Village of Hoffman Estates Taxi Discount Program <a href="http://www.hoffmanestates.com/government/development-services/transportation-engineering/public-transit/taxi-discount-program">www.hoffmanestates.com/government/development-services/transportation-engineering/public-transit/taxi-discount-program</a>	Provides more affordable taxi transportation. Trips must originate or end within the Village of Hoffman Estates	Eligible residents can receive up to 10 \$5.00 coupons per month. Must fill out simple registration form. No fee to sign up	All Star Cab: (847) 621-1700  American Taxi: (847) 253-4411  303 Taxi: (847) 577-0865	Must be a village resident and be 60 or older, disabled or low income as defined by the Village's Taxi Discount Program

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## Additional Northwest Suburban Transportation Resources

Township	Service Area	Registration	Reservations	Requirements	Cost
Elk Grove Village/ Rolling Meadows <a href="http://www.ci.rolling-meadows.il.us/documentcenter/view/736">www.ci.rolling-meadows.il.us/documentcenter/view/736</a>	Provides transportation inside and outside of the township	Call 847-437-0300 to purchase \$5.00 one-way voucher	Proof of residency, proof of age and disability note completed by physician.		
TRIPS Program	Provides door to door medical transportation that crosses Township boundaries for seniors and persons with disabilities who live in Palatine, Wheeling, Elk Grove, Hanover Park and Schaumburg Townships.	Get registration forms (necessary) at Townships. Can take 10-14 days. Elk Grove: (847) 437-0300 Hanover Pk.: (630) 483-5668 Wheeling: (847) 259-7743 Palatine: 847-358-6907 Schaumburg: (847) 882-1929	Must be senior over 60, disabled over 18 and signed off by physician	Monday thru Friday 5:00 a.m. – 9:00 p.m. and Saturday 7:00 a.m. 4:00 p.m.	Fare is \$5.00 per township boundary crossed/max, of \$10.00 each way. Some exceptions to hospitals made (\$10.00 cap)

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## **Pace and RTA Transportation Services for Individuals with Disabilities:**

### ***Paratransit***

Paratransit service is the general term for a "demand-response" service in which a passenger must reserve a ride in advance. Unlike fixed-route service, in which buses travel the same route in a regular pattern and pick up any waiting passengers, paratransit vehicles make only pre-arranged trips for riders who are eligible for the particular service.

Pace also operates a fixed route system, which is entirely [accessible to people with disabilities](#). For senior citizens and people with disabilities, fixed route is a less expensive way to get around the community and gives people the freedom to travel without arranging a ride in advance. The Regional Transportation Authority offers a [training program](#) for those who wish to learn how to ride fixed route.

### ***Dial-a-Ride***

There are dozens of Pace Dial-a-Ride programs throughout the suburbs. In most cases, Pace has a financial partnership with a city or township to pay for and operate the service. Dial-a-Ride programs have different rules on fares, geographic boundaries and passenger eligibility.

### ***ADA Paratransit***

This paratransit service is required by the federal Americans with Disabilities Act and is provided for customers whose disability or health condition prevents them from using CTA and/or Pace fixed route services for some or all of their travel. Only persons who are [certified](#) by the Regional Transportation Authority are eligible to ride ADA Paratransit. Trips are only provided at the same times and within the same geographic areas as fixed route. Pace operates this service across the entire six-county region, including Chicago.

Check the [directory](#) for the phone number to call for a reservation in your area. For further information, please see Pace's ADA paratransit service guidelines. [Pace's ADA paratransit service guidelines](#).

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### *Transferring to/from Paratransit - new for 2014*

As of July 1, 2014, the method for transferring between paratransit services (including dial-a-ride) and fixed route buses has changed. Riders will need to use Transfer Vouchers instead of the paper magnetic stripe transfer cards. See [this explanation](#) for details on getting and using that voucher.

### *Call-n-Ride*

This service is similar to Dial-a-Ride, except that everyone is eligible to ride and passengers need to call to reserve a trip only one hour in advance.

See the [Call-n-Ride page](#) for a more detailed description of this service.



<http://www.pacebus.com/sub/paratransit/>



<http://www.rtachicago.org/index.php>

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